

Dogs are pack animals by nature and become distressed when separated from their pack.

By placing dogs in a kennel environment they are being deprived of their basic need to pack and socialize which can lead to loss of appetite, behavioral problems and depression which in some cases can take weeks to overcome.

Kennel Syndrome is now a well recognized issue.

By placing your dog in a **home based environment** the dog immediately bonds with their new pack and enjoys the same level of care they would have at home.

We have a wealth of experience and can offer a large garden for play, lovely woodland & beaches for walks and plenty of room with under floor heating for rest & relaxation.



We also offer day care and can visit your home for the care of other animals you may have. We have experience of horse, goats, pigs and other animal care.

Please feel free to call & discuss or arrange a visit.



Fully licensed by the Highlands Council Fully Insured









- 1. TAKE A82 TO DRUMNADROCHIT
- 2. TURN RIGHT ONTO A831
- 3. TAKE 2ND TURNING RIGHT INTO MILTON VILLAGE
- 4. TURN IMMEDIATELY RIGHT INTO EDEN HOUSE

## THE PAMPERED POOCH



Eden House Milton Drumnadrochit Invernesshire IV63 6UA



Phone: 01456 459374 Mobile: 0781 5089563 E-mail: pamperedpooch@gmx.co.uk www.the-pamperedpooch.co.uk

# THE PAMPEREDPOOCH



THE PAMPERED POOCH BELIEVE
ALL DOGS SHOULD BE GIVEN
LOVE, CARE AND ATTENTION.
WE WILL MAKE YOUR DOG'S STAY
AS COMFORTABLE AND
ENJOYABLE AS POSSIBLE.
WALKING REGULARLY EACH DAY.
SOCIALISATION, GROOMING
AND PLAYING WITH YOUR DOGS
WILL ENSURE THEY ENJOY THEIR
STAY WITH US AND RETURN TO
YOU HAPPY, HEALTHY ANIMALS.







O781 5089563 WWW.THE-PAMPEREDPOOCH.CO.UK

### **Terms and Conditions:**



- 1. All dogs must be delivered to us between the hours of 8am and 10am.
- 2. All dogs must be collected between 8am and 10am. Day care dogs are collected between 4pm and 7pm.
- 3. We offer a dry complete dog food for all our guests. Should your dietary requirements be different please supply all food clearly labeled with pets name and dosage required in a sealed, clean, airtight container.
- 4. ALL MEDICINES MUST BE PROVIDED IN A SEALED CONTAINER WITH CLEAR WRITTEN INSTRUCTIONS FOR USE.
- 5. Bookings are confirmed on receipt of non refundable 25% deposit and completed booking form.
- 6. Dog walking: **THE PAMPERED POOCH** will collect and return your dog from your home. All walks last up to 1 hour and upon return we will ensure your dog has sufficient water and bedding to be safe and comfortable. If we hold your household keys we are not liable for their loss and any subsequent damages arising there from.
- 7. All dogs must have clean, dry bedding and a suitable lead and collar & a name tag which is clearly legible.
- 8. Whilst every care is taken to protect your dog from harm or loss we accept no liability should an accident occur.
- 9. If for any reason we need to take your dog to the vets we will do so immediately. We will Endeavour to contact you and take the dog to their own vet but this may not be possible in all cases. We will charge mileage at 49p.p.m. and time at £15 per hour.
- 10. we are inspected and licensed by the highland council. A copy of our License is on display be the door.



- 11. We are fully insured, a copy of our Certificate is available for inspection.
- 12. Any cancellations of booking with result in your deposit being withheld. Cancellation less than 7 days prior to boarding date will result in a further 25% of boarding fee being liable immediately.
- 13. All dogs must be up to date with their vaccinations, worming, tick and flea treatments. You must provide the carer with the vaccination booklet at the start of each board. You further agree to deliver you dog in a clean condition.
- 14. All dogs must have a successful pre visit to The Pampered Pooch before initial stay.
- 15. All male dogs must be neutered. Please be aware that we will make every effort to protect your un-spayed bitch from unwanted male attention, but cannot be held responsible for any accidents that may occur and may result in an unwanted pregnancy. If we are unable to accommodate your un-spayed bitch we will cancel your booking.
- 16. We are unable to accept dogs with aggression problems towards other dogs or people and subject to the terms of the Dangerous Dogs Act 1991.
- 17. If you prefer/agree to your dog being exercised off lead, please note the booking form accordingly. In doing so you accept responsibility for third party liability.
- 18. You confirm that you are the legal owner of your dog.



- 19. You confirm that your dog has not been ill with any contagious disease or condition within the past 30 days and that your dog has received all the necessary vaccinations
- 20. You agree that your dog will socialise with other dogs and you accept the risks involved and agree that The Pampered Pooch are not liable for any illnesses or injuries resulting during your dog's attendance.
- 21. The welfare of clients' dogs shall be paramount and shall not be made subordinate to commercial consideration.

# **Price List**



#### PET BOARDING

Overnight care, walking, feeding etc

Charged per day 9am—9am

£20

(24 hour service)

#### WALKING

Drumnadrochit area and 15 miles radius only

First dog £9.45

Subsequent dogs £4.00

Mileage to collect dog and return to base charged per mile.49p

#### **GROOMING**

We are happy to groom, wash and trim nails, depending on how busy we are. Please ask for details. Prices from £30.00

#### HORSE, RABBIT, CATS & OTHER ANIMAL CARE

Charges per visit.

up to 5 pets £12.50

per subsequent pet £1.00

Mileage to visit animals and return to base charged per mile .49p

DAY CARE

Including walking 8am-6pm

m

£14.50

Mileage to collect dog and return to base

charged per mile .49p

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